



# Let's connect

The easy setup guide



## Step 1: Connect to Glide Wi-Fi

- Scan for available Wi-Fi networks and select **Glide** or
- Connect your device using an **Ethernet cable**.
- Open a browser and you will be re-directed to the Glide welcome screen. Click **Get Started**.

## Step 2: Select your service

### Free:

- If broadband is inclusive at your residence, complete the form, click **Register** and go to Step 4.
- If an upgrade is available but you still wish to order the inclusive product click **Register**.
- You will be automatically re-directed to a registration page.
- Complete all fields, choose a memorable username and password, click **Register** and then go to Step 4.

### Upgraded:

- If your residence has upgrade options available, or the broadband is non-inclusive then
- Click the **basket** next to the product of your choice to **add it to your basket**.
- Click the basket icon in the top-right of the screen then **View Basket** to review your order and click **Continue**. Go to Step 3.

## Step 3: Set up a payment

- If the services selected require payment you will be asked to enter your payment and billing details.
- Click **Pay Now** to accept terms and conditions.
- When payment is complete go to Step 4.

## Step 4: Start browsing

- If registration has been successful a confirmation screen is displayed and you will be logged in automatically.
- You will receive an email confirming your order.

## Need help?

 0333 123 1190

 residentialsupport@glide.co.uk

RESI\_SETUP

## Get the Glide Support App

Download our App 'Glide Support'.



App Store



Google play